Driver Knowledge Test Guidance

- Hackney Carriage and Private Hire applicants are tested on all five components of the test.
- Restricted Private Hire applicants are tested on Highway Code and Law and Policy

Highway Code

The questions are similar to those you might expect to find in a DVLA driving theory test so we would recommend that you do some practice tests online to sharpen your knowledge.

Licensed drivers are responsible for the safety and wellbeing of themselves, their passengers, other road users and pedestrians. It is therefore essential that they have, and can demonstrate, a strong knowledge of the Highway Code.

The minimum pass mark for all applicants is 8 out of 10.

An example question is shown below:

![Question 15 of 103](image-url)
Law and Policy

The questions within this section will test your knowledge of our Hackney Carriage and Private Hire Licensing Policy and the two main pieces of legislation that govern taxi and private hire licensing in the UK:

1. The **Town Police Clauses Act 1847** (sections 37 onwards)
2. The **Local Government (Miscellaneous Provisions) Act 1976** (Part II)

It is extremely important that all licence holders know the council’s expectations and the requirements placed upon them, so that they can carry out their work appropriately and in line with local policy and legal obligations.

The minimum pass mark for all applicants is therefore 8 out of 10.

An example question is shown below:
Cash handling

These questions are designed to ensure that our licensed drivers are able to provide their paying customers with the correct change as failure to do so is a primary cause of complaint.

The minimum pass mark for all applicants is 4 out of 5.

An example question is shown below:
Places of interest

Both this section and the ‘Routes’ section test candidates’ knowledge of the local area.

In this section, candidates will simply be asked where a particular place of interest can be found. An example is shown below.

‘Places of interest’ can be kinds of landmark that a customer might ask to be picked up from or taken to, and may include (but not be limited to):

- Pubs and clubs
- Restaurants and take aways
- Churches
- Hotels and hostels
- Nursing homes
- Medical centres and dentist surgeries
- Residential flats or apartments
- Schools and colleges
- Shops and Businesses
- Community centres and halls
- Statues and memorials
- Recreation and sports venues/grounds
- Cemeteries and crematoriums
- Leisure centres

The minimum pass mark for Hackney Carriage applicants is 45 out of 50.

Private Hire drivers can only carry out pre-booked journeys and are not therefore required to know the local area in as much detail.

The minimum pass mark for Private Hire applicants is 35 out of 50
Gravesham Routes

In this section, Gravesham candidates will be asked to pick which route they should take or which route they should not take.

Because of this, it is essential that candidates read the questions carefully before selecting their chosen answer from the options given.

In all cases, when asked to choose which route should be taken, candidates will need to choose the route that will be noticeably shorter (and potentially also, although not always, faster) than all of the other options given, i.e. the route that would cost the customer the least.

In all cases, when asked to choose which route should not be taken, candidates will need to choose the route that will be noticeably longer (and potentially also, although not always, slower) than all of the other options given, i.e. the route that would cost the customer the most.

The minimum mark required to pass to Hackney Carriage is 13 out of 15

The minimum mark required to pass to Private Hire is 10 out of 15

An example question is shown below:
Medway Routes

In this section, Medway candidates will be asked to pick which is the shortest complete route.

Because of this, it is essential that candidates read the answers carefully before selecting their chosen answer from the options given.

In all cases, candidates will need to choose the route that is complete (all roads are driven along are named) and will be noticeably shorter than all of the other options given, i.e. the route that would cost the customer the least.

The minimum mark required to pass to Hackney Carriage is 13 out of 15

The minimum mark require to pass to Private Hire is 10 out of 15

An example question is shown below:

**Question 14 of 103**

What is the shortest complete route from Gillingham Station to Merryfields?

- Railway Street, Gillingham High Street, King Street, Jeffery Street, Arden Street, High Street Gillingham, Brompton Road, Dock Road, Maritime Way, Medway Tunnel, Vanguard Way, Berwick Way, Frindsbury Hill, Frindsbury Road, Bingham Road, Bill Street Road, Windmill Street, Ravenswood Avenue, Mill Road, Hillside Avenue Goddington Road, Cliff Road, Merryfields

- Railway Street, Gillingham High Street, King Street, Jeffery Street, Arden Street, High Street Gillingham, Brompton Road, Wood Street, Dock Road, Maritime Way, Medway Tunnel, Vanguard Way, Berwick Way, Frindsbury Hill, Frindsbury Road, Bill Street Road, Cooling Road, Brompton Farm Road, Cliff Road, Merryfields

- Railway Street, Ingram Road, Pier Road, Medway Tunnel, Vanguard Way, Berwick Way, Frindsbury Hill, Frindsbury Road, Goddington Road, Cliff Road, Merryfields

- Railway Street, Gillingham High Street, King Street, Jeffery Street, Arden Street, High Street Gillingham, Brompton Road, Dock Road, Maritime Way, Medway Tunnel, Vanguard Way, Berwick Way, Frindsbury Hill, Frindsbury Road, Goddington Road, Cliff Road, Merryfields

- Railway Street, Kingswood Road, Burnt Oak Terrace, Parr Avenue, Corporation Road, Pier Road, Medway Tunnel, Vanguard Way, Berwick Way, Frindsbury Hill, Frindsbury Road, Goddington Road, Cliff Road, Merryfields
If you pass the knowledge test then you will also be required to pass the below element on a separate occasion, which will be arranged with you.

**Safeguarding**

You will be shown 6 short video clips of scenarios in which a taxi or private hire driver could find themselves.

Everyone has a responsibility to prevent CSE from occurring; however taxi and private hire drivers are often unknowingly involved due to the nature or their job. It is therefore essential that the trade has a good awareness of the warning signs, their legal responsibilities, and how to report their concerns.

Headphones will be provided for this section.

You will need to answer a total of 13 set questions about what you have seen and heard in the video clips. All of the answers are contained within the video clips so you do not need any prior knowledge of the subject.

The minimum pass mark for all applicants is 10 out of 13.

An example question is shown below: