

Corporate Risk Register

2025-26

Organisation	Gravesham Borough Council
Title	Corporate Risk Register (Appendix 2) to the <u>Corporate Risk Management Strategy</u>
Responsible Department	Corporate Services
Date	April 2025
Review	Annually

Introduction

Gravesham Borough Council's Corporate Risk Register is the result of a strategic risk management exercise conducted annually to identify, analyse and prioritise those risks that may affect the ability of the council to achieve its corporate objectives. Key risks facing the council are identified through discussion with Cabinet Members, Finance and Audit Committee Members, Members, Directors, Assistant Directors, Heads of Service and other senior managers

The risk management exercise establishes the severity of risks through the utilisation of the risk matrix below. The risk matrix is used to establish the inherent risk score, the residual risk score and the target risk score.

The Inherent Risk – The severity of the risk is determined before any controls have been introduced to reduce or mitigate the risk.

The Residual Risk – The severity of the risk is determined after implementation of controls that reduce or mitigate the risk. The "residual" risk position is effectively the "tolerable" risk position which the Council is **willing** to operate given current constraints. It balances the funding position with objectives outlined in the councils Corporate Plan.

The Target Risk – This is the "Optimal" risk position which the Council **aims** to reach through a combination of both improvements in existing controls and the introduction of new ones. This is informed by the Councils objectives detailed in the Corporate Plan.

The Risk Matrix

	Very High	5	5	10	15	20
	High	4	4	8	12	16
Q	Medium	3	3	6	9	12
ПКЕЦНООD	Low	2	2	4	6	8
	Very Low	1	1	2	3	4
	High Ri	sk	1	2	3	4
	Medium I Low Ris	Risk	Negligible	Significant	Serious	Critical
				IMPACT		

Guidance used for assessing Likelihood and Impact

Likelihood:		
Rating	Score	
Very High	5	On the evidence and knowledge of officers and members it is almost certain that this issue will occur sometime within the next year. The issue may have already occurred in previous years either at the council or elsewhere.
High	4	On the evidence and knowledge of officers and members it is very likely that this issue or event will occur in the coming year.
Medium	3	On the evidence and knowledge of officers and members the issue is more likely to occur than not in the coming year.
Low	2	On the evidence and knowledge of officers and members it is unlikely that this event will occur in the coming year. Occurrences of this risk have occurred in the past, but occurrences are very few and far between.
Very Low	1	On the evidence and knowledge that this event would occur in either the coming year or in future years.

Impact:

Impact:	r	
Rating	Score	
Critical	4	The financial impact on the authority would threaten the council's financial stability. The delivery of service to the public could be affected either permanently or for a long duration and the council could not achieve its key objectives. There would be a seriously damaging impact on the council's reputation through poor media coverage.
Serious	3	The financial impact on the authority would be significant although would not threaten the stability of the council's financial position. Services would experience disruption with the delivery of services being affected for a number of days. Whilst the council's objectives would be met there would be significant delays in achieving them. The council would endure poor media coverage for a period of time affecting the council's reputation, which would take some time to recover from.
Significant	2	There may be financial impact on the authority and/or the cost of mitigating the risk could exceed the financial implications of the risk there may be disruption to services and possibly delays in achieving the council's objectives. There may be poor media coverage, which could affect the council in the long term.
Negligible	1	There is little or no financial impact of the risk to the authority. There would be no disruption to the delivery of the council's key objectives or frontline services. There is no risk of this risk impacting on the council's reputation

All risks identified for 2025-2026 and their assessments are summarised in the table below and plotted in the Heat Map:

Risk Ref	Risk Description	Inherent Risk	Residual Risk	Target Risk
1	On-going financial viability of the council	20	16	12
2	Changes in national and regional priorities and legislative change	20	15	12
3	Organisational capacity/resilience	20	12	9
4	Cyber security threats resulting in loss of system access, data breach or corruption of data	16	12	8
5	Investment risk	15	10	9
6	Adoption and delivery of sound Local Plan	16	12	9
7	STG Building Control Partnership - Licencing of Surveyors	16	12	12

The risks that have generated a "High Residual Risk" score can be seen coloured in red and these have therefore been included in the 2025-2026 Corporate Risk Register.

Very High	5		5	2			
High	4			3,6	1		
Medium	3				4,7		
Low	2						
Very Low	1						
High Risk		1	2	3	4		
Medium Ris	k	Negligible Significant Serious Critic					
Low Risk		IMPACT					

Risk Heat Map (Residual Risk)

Given that the council works in an ever-changing environment it will be necessary to conduct similar risk management exercises on a periodic basis. Progress against management actions recorded in the register will be reviewed on a six-monthly basis by the Finance and Audit Committee.

As a contribution to good corporate governance, risk management also forms a part of the annual business planning process – each departmental business plan has a specific service risk register to identify the key risks facing that service. This reinforces the corporate risk management approach through each Head of Service giving proper formal consideration to both, corporate and operational risks.



The Risk						Ongoing financial viability of the Council								
Link to Corporate O	bjectiv	/e				# one council a well-run and innovative authority, defined by its skilled and valued workforce, con impact.							, comm	nit
Assessment Date						January 2025								
Cabinet Portfolio						Leader of the Execut	tive (b	ut affects all po	rtfolios	;)				
Risk Owner(s)						Director (Corporate S	Service	es); Assistant D	irecto	r (Corporate Sei	rvices)			
	INHER	RENT RISK SC	ORE				RES	IDUAL RISK S	CORE	1			TAR	G
Likelihood	5	Impact	4	Score	20	Likelihood	4	Impact	4	Score	16	Likelihood	4	

Lead Officer (s)		Target Date	
Director (Corporate Services); Assistant Director (Corporate Services)		March 2026	
Trigger	Cons	sequences	Mitiga
 Financial Challenges due to changes in government legislation, leading to increased financial pressure on the budget. Single year finance settlement for 2025/26 (sixth year in succession). Should this continue in future years it will continue to provide uncertainty as to how local government will be funded in future years. Decisions made by external bodies which have a direct financial impact on the council. Central Government Finance reforms have been put on hold (fair funding review, business rates retention and future of new homes bonus). Demand for some services i.e. Homelessness, resulting in increased costs which are not met by government funding. Gross spend on temporary accommodation has increased by 450% in past 4 years. Delivery slippage of large projects in the Capital Programme 	 services compromised. Inability to plan effectively for Council not being able to me of funding. Uncertainty of funding for the 	et its statutory obligations due to lack e authority and for future projects a negative financial impact on the	 Government has indicated year settlement from 2026 and assisting financial pla Quarterly budget monitoring F&A Committee and Cabin on risks to the council's bud elivery of Balancing the B Monthly budget monitoring who are responsible for id Medium Term Financial P ensuring the authority is a MTFP is presented to Mar against agreed initiatives. The 10 year MTFP is regulation gaps in future years and of the MTFP. The Medium Term Financial the monitored and presented basis. Relationships with external professional groups are mare monitored and Financian releases local government.
Key corporate documents and processes in place	Changes in legislation are	g an (MTFP) and Medium Term Financia monitored and the effects of any chang are responded to when necessary	al Strategy (MTFS) are place a
	 Government Consultations A robust business case ter 		

	Risk	No.	1
tted to develop	oing its	local social	
ET RISK SCO	RE		
Impact	3	Score	12

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ed it is looking towards having a multi-26/27 thereby providing more certainty lanning/action.

bring is established for presentation to binet. The report provides a narrative budget position alongside updates on e Budget activity.

ing reports are sent to budget holders identifying key budget variances.

Plan (MTFP) is continually monitored aware of its financial position.

anagement Team showing progress s.

gularly reviewed to ascertain budget I changes are routinely modelled into

ncial Strategy (MTFS) is in place and the Budget" activities which are d to Management Team on a monthly

nal organisations and engagement with maintained. Any changes in legislation nce Team are advised through press ent networks and CIPFA.

nd monitored the MTFP

The Risk Changes in national and region								regional	al priorities and legislative change Risk No.							No.	2	
Link to Corporate C	bjectiv	ve				 #oneborough: a safe, clean, and attractive living environment, enhanced by a sustainable and increasingly energised local econ #onecommunity: an active, engaged, and culturally enriched population, built on the foundations of an affordable and quality loc offer. #onecouncil: a well-run and innovative authority, defined by its skilled and valued workforce, committed to developing its local s 							ality local hou					
Assessment Date						January 2025												
Cabinet Portfolio						All portfolios												
Risk Owner(s)						Chief Executive and	and Management Team											
	INHE	RENT RISK S	SCORE				RES	SIDUAL F	RISK SC	ORE				TAR	GET RISK SCO	DRE		
Likelihood	5	Impact	4	Score	20	Likelihood	Likelihood5Impact3Score15Likelihood4Impact						Impact	3	Score	12		
										_								
Lead Officer (s)						Target Date												
Chief Executive/ Management Team/Wider Management Team							March 2026											

Lead Officer (s)	Target Date
Chief Executive/ Management Team/Wider Management Team	March 2026

Trigger	Consequences	Mitig
 Changes in national priorities including National Significant Infrastructure Projects (NSIP). Current proposals that affect the Borough are: - Lower Thames Crossing (Gravesham) Thurrock Flexible Generation Plant (Tilbury) Following a new government in 2024 anticipated change (s) in legislation / statutory duties imposed by Central Government such as: - Commitment to build 1.5 million new homes over the next parliament Planning – updating National planning policy framework Ambitious programme of Local Government Reorganisation /Devolution Local Government Financial Reform Reducing and ultimately ending homelessness Decisions made by local authorities, local organisations or other local external bodies which have a direct material negative impact on the council 	 Council may not have the necessary resources to deliver on key projects. Projects may adversely affect local residents. Introduction of new statutory duties could: - Change the strategic direction of the Council Result in new statutory duties not being enacted leading to legal challenge Entail additional workloads for officers Move to an agile way, directing resources as required Increase scrutiny by members and the public Change the way existing services are delivered Increase financial pressures (discussed as part of risk 1) 	 Monthly policy bulletins a Manager to Wider Mana officers. Working with stakeholder informed of developmen Local Government A District Councils Net Kent Finance Officer Kent Resilience Foru Information sharing and Circulation of monthly br proposed/new legislatior Effective business contir Regular updates to mem changes in legislation. Preparation of Workforce Co-ordination and sharin authorities through vario
Key corporate documents and processes in place	 Corporate Plan 2023-2027 Medium Term Financial Strategy MTFS & Medium-Term Financial Plan Circulation of monthly policy bulletins and briefings to Wider Manageme Partnership Working & Information Sharing with other local authorities to Business Continuity Planning Workforce Strategy 	ent Team and key officers

igation / Control ns are circulated by the Strategic Policy nagement Team (WMT) and key ders and partner organisations to keep ents such as: -Association etwork cers Group orum nd gathering across all Council services briefings to key officers on ion. ntinuity planning. embers on development and potential rce Strategy. aring of information with other local rious networks and forums. nd forums

The Risk						Organisational cap	acity/ı	resilience							Risk	No.	3
Link to Corporate Objective				#oneborough : a safe, clean, and attractive living environment, enhanced by a sustainable and increasingly energised local economy													
Assessment Date				January 2025													
Cabinet Portfolio						Leader of the Executive (but affects all portfolios)											
Risk Owner(s)						Chief Executive and Management Team											
INHERENT RISK SCORE				RESIDUAL RISK SCORE				TARGET RISK SCORE									
Likelihood	5	Impact	4	Score	20	Likelihood	4	Impact	3	Score	12	Likelihood	3	Impact	3	Score	9
			Likelihood			3		12	Likelihood	TAR 3		ORE 3	Score	9			

Lead Officer (s)		Target Date	
HR Business Partner	June/July 2025		
Trigger	Consec	quences	Mitiga
 External opportunities of agile and home working in light of the COVID pandemic is making it difficult to recruit staff, especially those in specialist roles. Overstretched resources resulting with reduced staff motivation, low morale and increased sickness and stress levels. Staff (especially office based) experiencing difficulties in adapting to remote working. Staff uncertainty around devolution and/or local government reorganisation 	already have stretched resourceIncreased agency costs.Services areas with reduced stretched stretche	for prolonged periods of time, n staff in service areas which may ces. taff will suffer a greater impact. vide additional help and support to ess negatively impacting	 A Hybrid Working Policy exit opportunity to work from hor service. Initiatives introduced to ensuretaining existing staff and a increased training, improving career progression, introduce Programme. Initiatives introduced to man monitoring stress and sicknew wellbeing surveys, promotio continuation of Investors in I Initiatives introduced to impr delivery of management to I behaviours for managing an Working Policy.
Key corporate documents and processes in place	 Corporate Business Plan 202 Workforce Development Plan Hybrid Working Policy Initiatives to retain existing st Stress and Sickness absence Referrals to Occupational Hee Introduction of Management Maintaining Investors in Peo 	n taff and attract new talent e monitoring ealth and Employee Assistance Pro Development Programme	ogramme when necessary

gation / Control

exists which gives office-based staff the nome, depending on the needs of the

nsure the Council remains competitive in d attracting potential employees e.g. ving advert templates, availability of duction of Management Development

anage stress and sickness levels e.g. kness absence, conducting periodic tion of Mental Health Champion role, in People.

prove and maintain staff motivation e.g. o line managers on leadership and motivating hybrid teams, the Hybrid

The Risk			Cyberattack security threats resulting in loss of system access, data breach or corruption of d											
Link to Corporate Objective				#onecouncil : a well-run and innovative authority, defined by its skilled and valued workforce, comm impact.					it					
Assessment Date				January 2025										
Cabinet Portfolio				Leader of the Executive					_					
Risk Owner(s) INHERENT RISK SCORE				Director (Corporate Services)						_				
					RES	IDUAL RISK S	CORE	.			TAR	G		
Likelihood	4	Impact	4	Score	16	Likelihood	3	Impact	4	Score	12	Likelihood	2	

Lead Officer (s)	Target Date
Head of Digital & IT	November 2025

	Trigger	Consequences	Mitigat		
4.1	Member of staff falls victim to phishing attack	The login credentials used by a member of staff is stolen enabling an unauthorised user to access and modify data and systems used by that person. In the case of a user with access to privileged systems this may also enable administrative access and the ability to move laterally between systems. The ultimate consequence could be a cyber-attack resulting in a loss of access to Council systems and data.	 Operational Trained and qualified staff IT Security Technologies – devirus control software and domand Encryption Proactive threat hunting, mon Regular backup of data to system 		
4.2	Member of staff falls victim to "drive by download"	A member of staff visits a website which has been poisoned with malware which automatically runs when the web page is viewed. The malware can access resources on the computer with the same level of access as the logged in user, or with elevated privileges if combined with additional vulnerabilities (such as unpatched software). The ultimate consequence could be a cyber-attack resulting in a loss of access to Council systems and data.	 immutable storage Operational policies, processes Annual mandatory cyber securit Investigation into incidents and Proactive patch management System Change Management p Web filtering software to control 		
4.3	Misconfiguration of IT Infrastructure results in a breach	An item of IT infrastructure is accidentally configured in such a way that it allows exploitation by an external actor to carry out a cyber-attack resulting in a loss of access to Council systems and data	 Regular review of IT defences (configurations) to ensure they a Governance Management Team Council Committees IT Services Senior Management infrastructure reviews Information Governance Group 		
4.4	Brute force attack against IT infrastructure results in breach	An attacker constantly attempts to gain access to Council systems via external infrastructure (web sites, email systems, VPN) in a systematic way with the hope of finding a vulnerability which will provide access to Council systems and data. Once access has been gained, the ultimate consequence could be a cyberattack resulting in a loss of access to Council systems and data.	 IT Services System Risk Assess Data Privacy Impact Assessment Vendor Management Policy documentation including, Use Policy, IT Access Control P Disaster Recovery and Busines 		

ted to develop	ing its						
	0						
ET RISK SCO	DRE						
Impact	4	Score	8	I			
	•						
gation/Contro							
evices to filter traffic and protect the network, main access rules e.g. Conditional Access itoring and alerting stems that have ransomware protection and es, procedures and guidance notes urity and Information Governance staff training d breaches t process via Change Advisory Board rol access to high-risk websites s (such as firewall rules and network are operating effectively							
ent Team (SN up essments nents conduct ng, Information I Policy etc. ess Continuity	ed acro	oss the authonology (IT) A	ority	ble			

4.5	Unpatched software vulnerability results in breach	All software has the potential to have bugs and programming errors. Unpatched software means there are vulnerabilities in a program or code that the Council is aware of and will not or cannot fix. Bugs in software can be exploited to carry out tasks for which the software was not originally designed to perform, such as carrying out a cyber-attack.	 Assurance External IT Health Checks for I are National Cyber Security Ce External Penetration testing or Surecloud are National Cyber 5 Public Services Network (PSN Internal Audit reviews
4.6	Denial of service attack prevents IT systems from being used	The Council's Internet connection is flooded with a high volume of meaningless data which prevent legitimate data from getting through. Access to Council services for staff and members of the public is prevented and the systems appear to be down.	
4.7	Ransomware attack steals and then deletes Council data	A malicious actor who has gained a foothold within the Council IT infrastructure is able steal large volumes of data before destroying access to that data for the Council. Staff are not able to access their systems or data and provide their services.	
4.8	Member of staff falls victim to a phishing attack because of using a Generative Artificial Intelligence (AI) tool.	Use of Artificial Intelligence (AI) tools can be used to automate, accelerate and magnify the impact of highly targeted cyber-attacks, increasing the severity of the threat from malicious actors. The login credentials used by a member of staff is stolen enabling an unauthorised user to access and modify data and systems used by that person. In the case of a user with access to privileged systems this may also enable administrative access and the ability to move laterally between systems. The ultimate consequence could be a cyber-attack resulting in a loss of access to Council systems and data.	
Key o	corporate documents and processes in place	 Governance Management Team Council Committees IT Services Senior Management Team (SMT) undertake regular infrastr Information Governance Group IT Services System Risk Assessments Data Privacy Impact Assessments conducted across the authority Vendor Management Policy documentation including, Information Technology (IT) Acceptable Disaster Recovery and Business Continuity Plans 	
		 Assurance External IT Health Checks for PSN Accreditation by Surecloud. Sureclou External Penetration testing on internet facing services by Surecloud. S Public Services Network (PSN) assurance review annually Regular Internal Audit reviews across the IT service. 	

or PSN Accreditation by Surecloud. Surecloud Centre and Check approved. on internet facing services by Surecloud. er Security Centre and Check approved. SN) assurance review annually

etc.

e and Check approved. Centre and Check approved.

The Risk	Investment Risk	Risk No. 5					
Link to Corporate Objective	#onecouncil : a well-run and innovative authority, defined by its skilled and valued workforce, committed to developing its local social impact.						
Assessment Date	January 2025						
Cabinet Portfolio	Leader of the Executive						
Risk Owner(s)	Director (Corporate Services)						
INHERENT RISK SCORE	RESIDUAL RISK SCORE	TARGET RISK SCORE					
Likelihood5Impact3Score15	Likelihood 5 Impact 2 Score 10	hood 3 Impact 3 Score 9					

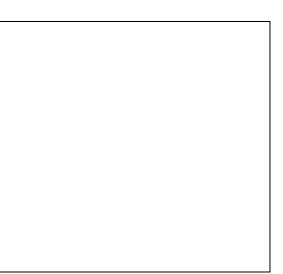
Lead Officer (s)	Target Date
Director (Corporate Services), Assistant Director (Corporate Services)	March 2026

Trigger	Consequences	Mitiga
 Investments do not perform as expected. Commercial property does not maintain the expected rental yield. Further government intervention on investment activity through changes to the Prudential Code and access to Public Works Loan Board (PWLB). 		 External professional adv activity such as from the 0 advisors and subjected to Regular meetings with fur investments are performing Management Strategy and criteria for investments Regular updates to member investment performance. Monitoring and review of the Investment Income Equal Close working between fir enable early identification Council's investment port Maintaining the commercia Currently this reserve is stincome. Maintaining and reviewing and ensuring all commercia strategy. Development of a Commercial pro- compliant with the Pruder Research other investment Assessment of investment requirements before activ

gation / Control

- dvice is sought on new investment le Councils treasury management l to due diligence checks
- fund managers to ascertain how ming.
- ing on the Council's Treasury and Capital Strategy, which set out the
- mbers and management team on ce.
- of treasury activity.
- ualisation Reserve in place.
- n finance and property services to on of risks or opportunities to the ortfolio.
- ercial income protection reserve. s set at 25% of annual commercial
- ving the Property Acquisition Strategy ercial investments align with this
- nmercial Income Dashboard. property portfolio to ensure it is dential Code and PWLB criteria.
- ment opportunities / income streams.
- nent decisions against code
- ctivity is undertaken.

Key corporate documents and processes in place	•	Treasury Management Strategy (TMS)
	•	Capital Strategy
	•	Property Acquisition Strategy
	•	Receipt of professional advice from the Councils treasury management investors
	•	Regular meetings with fund managers
	•	Regular presentation of performance updates to Members and management team
	•	Regular review and monitoring of treasury activity
	•	Close working relationship between Finance and Property Services departments
	•	Maintenance of the commercial income protection reserve.
	•	Maintenance and review of the Property Acquisition Strategy
	•	Developed Commercial Income Dashboard
	•	Regular review of commercial property portfolio
		Research opportunities for investment and income streams
		A robust business case template in place
	-	



The Risk	Adoption and delivery of sound Local Plan	Risk No. 6						
Link to Corporate Objective	#oneborough: a safe, clean, and attractive living environment, enhanced by a sustainable and increasingly energised local economy							
Assessment Date	January 2025	January 2025						
Cabinet Portfolio	Strategic Environment							
Risk Owner(s)	Director of Environment, Assistant Director (Planning)							
INHERENT RISK SCORE	RESIDUAL RISK SCORE TARGE	ET RISK SCORE						
Likelihood 4 Impact 4 Score 16	Likelihood 4 Impact 3 Score 12 Likelihood 3 Im	mpact 3 Score 9						

Lead Officer (s)	Target Date
Head of Planning	December 2025

Trigger	Consequences	Mitig
 Local Plan is not up-to-date and not underpinned by a robust evidence base. The National Planning Policy Framework was updated in December 2024. This introduced a range of updates, including the concept of 'grey belt,' which will need to be considered in the drafting of the Local Plan. The 'grey belt' concept will likely lead to planning applications made to the council on speculative sites within the rural parts of the borough 	 Local Planning Authorities (LPAs) are required to submit a revised Local Development Scheme to MHCLG, setting out how they intend to bring forward their emerging local plans or face government sanction/intervention. The Government has a clear objective of delivering 1.5 million homes during this Parliament, as sees the emerging Local Plans a key component for maximising delivery of housing, infrastructure and economic growth. There is a risk of receiving speculative development in an unplanned location in the green belt or poor-quality development proposals that may undermine the character of the borough or blight the long-term regeneration opportunities of new affordable homes and jobs for local communities. Where councils cannot demonstrate a five-year supply, national planning policy, rather than policies in a Local Plan have greater influence in decision making. National policy states there should be a "presumption in favour of sustainable development" for housing. If a site can be considered to deliver 'sustainable development' then planning permission could be granted, even if there is no support from the council for housing in that location or the site sits outside the Local Plan. Councils have less control over where new homes are built and may have to recommend approval of applications for sites not allocated. There's also a risk of more rejected proposals being subject to appeal and more refused applications being approved on appeal. 	 Monitoring and managen the Director of Environme Alignment of housing lanstrategy. Review of local plan evid Assigning resources to e Assigning programme and the process. Review of the Housing D of the interventions identi Providing progress update Members. Working closely with all resure the required informobtained as efficiently as risks that cannot be compunder the control of exter modelling data that is cor A revised Local Developer Cabinet on 24 February 2 timetable for the local plan
Key corporate documents and processes in place	 Strategic Housing land Availability Assessment. Local Development Scheme. Local Plan supported by the project plan. Housing Delivery Action Plan. 	

litigation / Control

gement of the local plan delivery plan by nment and Head of Planning through: land supply with emerging regeneration

evidence base.

to enable delivery.

e and engagement resources to speed up

g Delivery Action Plan and implementation entified within the plan.

odates to senior management and

all relevant external organisations to information to deliver the local plan is as possible. Especially with regards to completely mitigated because they are external organisations, such as transport controlled by KCC or National Highways lopment Scheme will be presented to ary 2025 for approval. This sets out the plan and the next steps.

The Risk S							STG Building Control Partnership – Licencing of Surveyors											No.	7
Link to Corporate Objective #						#oneborough: a safe, clean, and attractive living environment, enhanced by a sustainable and increasingly energised local economy													
Assessment Date J						January 2025													
Cabinet Portfolio Le							Leader of the Executive												
Risk Owner(s)						Director (Environment) and Deputy Chief Executive, Assistant Director (Planning)													
	I	INHEF	RENT RISK SCO	ORE			RESIDUAL RISK SCORE							TARGET RISK SCORE					
Likelihood		4	Impact	4	Score	16	Likelihood	3	Impact	4	Score	12	Likel	ihood	3	Impact	4	Score	12
Le	ad Officer (s)							Target Date											
H	ead of Planning							Septembe	er 2025										
Trigger							Consequences							Mitigation / Control					
	with the imp accelerated	ed/experienced tation of the lice oblem with many the profession.	requirement	 resulting in Reduction No service Inability to day or an event due to the readditional conductor (subject to ave) Staff retention particularly to the service Insufficiently Potential cost 	resulting in ➢ Reduction in service delivery or ➢ No service delivery if no licences 							 Business plan support from Joint Committee Members over the years to develop and bring on the Partnership's own surveyors to build in that resilience with the backing of a comprehensive support package for training, retention and recruitment. Experienced surveyors continue to provide training and mentoring to maintain the development programme and the Partnership is encouraging the experienced surveyors to assist team members in preparing for their registration. Partnership managers work with existing members to provid training and development to help speed up the process of getting surveyors registered and licenced. 							
	Key corporate doo	umen	its and process	ses in	place		STG Building Co	ontrol E	Business F	Plan 2024-2	8								

